Evaluating Perceptions of Ofatumumab in Multiple Sclerosis via Social Media Listening – Early 3 Months Post Approval Data

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Background

- Ofatumumab (Kesimpta), a fully human anti–CD20 monoclonal antibody (mAb) and B–cell therapy, demonstrated positive efficacy and safety results in Phase III ASCLEPIOS I and II studies. Based on these results, Kesimpta was approved by the US FDA in August 2020 for relapsing MS.
- The study aimed to understand patient–reported outcomes and clinician experience with ofatumumab and other MS drugs in the real-world.

Objectives

- The objective was to understand the perceptions and sentiments of stakeholders (patients, healthcare providers [HCPs], payers, advocacy groups) for Kesimpta, in the US in the first 3 months of its availability in the real–world as a treatment for MS.

Methods

- This was an audience research study conducted via social media listening through open social media platforms such as Twitter, blogs, forums, Facebook, and Instagram.
- Search analysis was undertaken using Google. **Figure 1** presents the detailed methodology of the search analysis and data selection.
- Representative keyword samples capturing all possible variations of search behavior were used for "multiple sclerosis" and treatments including
  - Orals: ("Gilenya" OR "fingolimod" OR "Tecfidera" or "dimethyl fumarate" OR "Aubagio" OR "teriflunomide" OR "siponimod" OR "mayzent" OR "mavenclad" OR "cladribine" OR "vumerity" OR "diroximel fumarate" OR "ozanimod" OR "zeposia")
  - Infusions: ("lemtrada" OR "alemtuzumab" OR "Tysabri" OR "natalizumab" OR "ocrevus" OR "ocrelizumab" OR "mitoxantrone")
  - Injectables: ("rebif" OR "betaseron" OR "extavia" OR "avonex" OR "plegridy" OR "copaxone" OR "glatopa")
  - Pipeline: ("ponesimod" OR "laquinimod" OR "qizenday" OR "ibudilast" OR "ublituximab" OR "mastinib" OR "masitinib")
  - KESIMPTA: ("ofatumumab" OR "KESIMPTA" OR "ofa")

Figure 1: Search Analysis Data Selection & Methodology

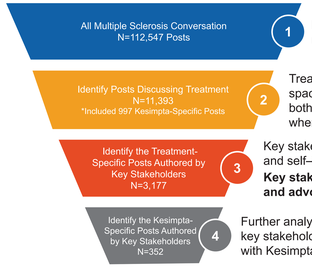
- Leveraging existing data, social insights, and a team of in-house healthcare SMEs, **representative keyword samples are captured to address all possible variations of search behavior** associated with the area of interest.
- Search technology that **provides a complete matrix of top search results for all keywords in a given set.** This holistic approach ensures a scientifically defensible picture of search media landscapes.
- A unique magic 8-ball technology was used to **quantify different search intents based on frequency and competitiveness** leading to an intricate, actionable and content landscape. It used contents to form keyword relationship by analyzing the overlap between keyword phrases that disclosed search intents behind them.
- **Relevant, specific insights and recommendations** specific to the disease space and treatment competitive space were developed.

- MS patients, caregivers, HCPs, advocacy groups, and MS societies/organizations social media conversations mentioning specific search terms within the 3 months post-launch period (August 2020 – November 2020) were included. Key focus included:
  - advantages of Kesimpta perceived by stakeholders,
  - overall sentiment of the stakeholders on usage of available MS treatment options (Kesimpta and other approved DMTs in the US),
  - drivers of adoption of/switching to Kesimpta were assessed using the conversations from key stakeholders.

Results

- Overall, 112,547 MS–related posts were identified through social media. Through a systematic analysis, 3,177 posts were identified which were authored by the stakeholders (i.e. patients & caregivers, HCPs, and advocacy groups) of which 352 posts were Kesimpta specific. The flow diagram for identification process is summarised in **Figure 2.**

Figure 2: Flow diagram



Advantages to Kesimpta

- Major themes viewed as advantages to Kesimpta across all stakeholders were route of administration, mechanism of action, and efficacy profile **(Figure 3).**
- Advantages to Kesimpta included a self-administered treatment option that could be delivered in the comfort of home, especially in the midst of the COVID–19 pandemic. This was discussed across 50% of posts by patients, 34% of posts by HCPs, and 49% of posts by advocacy groups **(Figure 4).**
- Kesimpta was further noted for having a favorable safety profile with little–to–no side effects, including at the injection site.

Figure 3: Advantages to Kesimpta by key stakeholders during August – November 2020

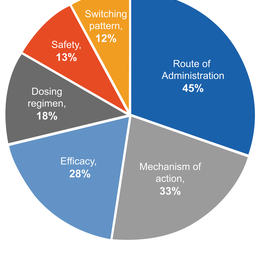
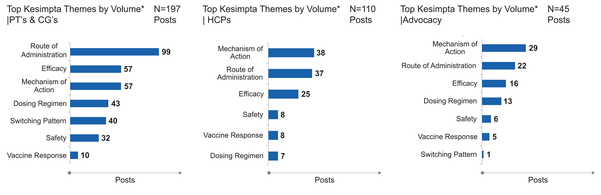


Figure 4: Top Kesimpta themes across stakeholders (patients and caregivers, HCPs, advocacy groups) during August – November 2020

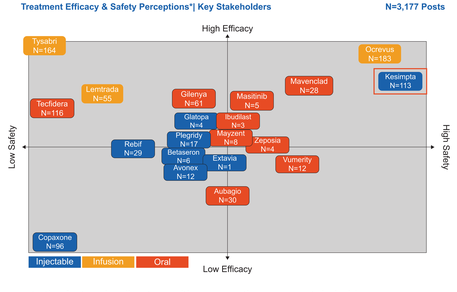


*posts may discuss more than one theme; **PT:** patients; **CG:** care givers, **HCPs:** health care professionals

Overall perception of the stakeholders

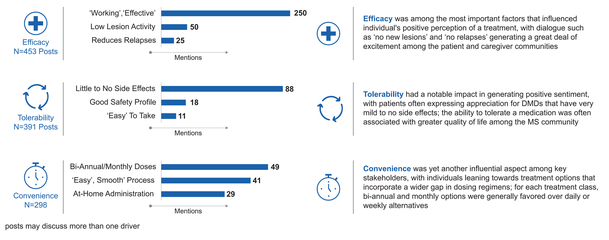
- Kesimpta was perceived the most positively of any injection. Tysabri, Ocrevus, Lemtrada, and Kesimpta were all perceived to be high efficacy DMTs, often referenced as more 'aggressive' options **(Figure 5).** Kesimpta was perceived to be superior to competitor injectables, with the treatment being most comparable to Ocrevus.

Figure 5: Treatment sentiment/perception across key stakeholders during August – November 2020



- **Figure 6** presents the factors leading to positive perception across stakeholders.

Figure 6: Factors influencing positive perceptions across key stakeholders during August – November 2020

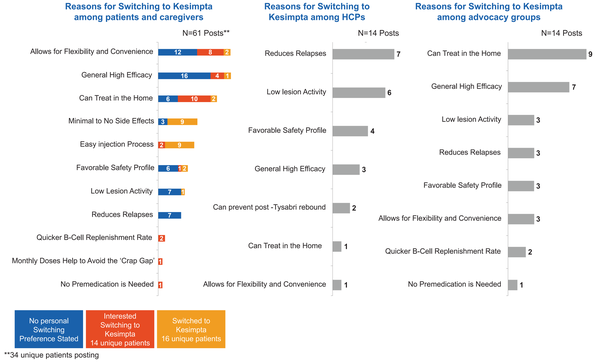


posts may discuss more than one driver

Drivers of adoption of/switching to Kesimpta

- The most common reasons for the adoption of/switching to Kesimpta among patients was flexibility/convenience and at home administration, efficacy/reduced relapse and lesion activity, perceived lack of side effects/favorable safety profile and easy injection process **(Figure 7).** HCPs considered switching patients to Kesimpta due to efficacy and at–home administration. Advocacy groups largely echoed the dialogue of both HCPs and patients **(Figure 7).**

Figure 7: Reasons for switching to Kesimpta across stakeholders during August – November 2020



**34 unique patients posting

Conclusion

- For overall perception, Kesimpta had the most positive sentiment among all injectable DMTs driven by tolerability, efficacy and convenience.
- Advantages for Kesimpta across stakeholders: patients, HCPs and advocacy were route of administration, efficacy and safety.
- The most common reasons for switching to Kesimpta was flexibility/convenience and at home administration, efficacy/reduced relapse and lesion activity, perceived lack of side effects/favorable safety profile and easy injection process.
- Major areas for stakeholders wanting more information were COVID-19 vaccine response, b–cell repopulation, and understanding use in primary progressive population.

Disclosures

- **Chinmay Deshpande** is an employee of Novartis Pharmaceuticals Corporation
- **Mitzi J Williams** is an employee of Joi Life Wellness Group
- **Janine Robinson, Katarzyna Elliott–Maksymowicz, Bianca Luscher** are employees of RealChemistry, Philadelphia

Acknowledgements

Authors would thank Mrs. Surabhi Aggarwal (Novartis healthcare pvt ltd, India) for writing support and Mool Talvam Consulting LLP for designing the poster layout.

Funding

This study was funded by Novartis Pharmaceuticals Corporation, East Hanover, NJ, USA.

Poster presented at 2021 Consortium of Multiple Sclerosis Annual Meeting in Orlando, Florida, USA. October 25–28.

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